

### **Amendments to the Claims:**

This listing of claims will replace all prior versions, and listings, of claims in the application:

### **Listing of Claims:**

1. (Currently amended) A method for providing products, the method comprising:  
receiving, at ~~[[an]]~~ a first automatic product/service dispensing machine at a location in a micronetwork of proximally located diverse automatic product/service dispensing machines, a request for an item; and  
responsive to a determination that the item is unavailable at ~~a current~~ the first automatic product/service dispensing machine, providing a user with ~~an alternative redemption product~~ redirection information regarding at least one alternative location at which the item may be obtained.
2. (Currently amended) The method as recited in claim 1, wherein ~~the alternative redemption product is a redemption coupon~~ providing a user with redirection information regarding at least one alternative location at which the item may be obtained comprises:  
providing the user with a location of at least one second automatic product/service dispensing machine in the micronetwork of proximally located diverse automatic product/service dispensing machines.
3. (Currently amended) The method as recited in claim 2, wherein ~~the redemption coupon may be redeemed at a store~~ providing the user with a location of at least one second automatic product/service dispensing machine in the micronetwork of proximally located diverse automatic product/service dispensing machines comprises:  
providing directions to the location of the at least one second automatic product/service dispensing machine in the micronetwork of proximally located diverse automatic product/service dispensing machines.
4. (Currently amended) The method as recited in claim ~~[[2,]]~~ 1, ~~wherein the~~ and further comprising:  
providing the user with a redemption coupon that is redeemable at the at least one alternative location ~~is an electronic redemption coupon.~~
- 5-11. (Canceled)

12. (Currently amended) A computer program product in a computer readable media for use in a data processing system for providing products, the computer program product comprising:

first instructions for receiving, at [[an]] a first automatic product/service dispensing machine at a location in a micronetwork of proximally located diverse automatic product/service dispensing machines, a request for an item; and

second instructions, responsive to a determination that the item is unavailable at ~~a current~~ the first automatic product/service dispensing machine, for providing a user with ~~an alternative redemption product~~ redirection information regarding at least one alternative location at which the item may be obtained.

13. (Currently amended) The computer program product as recited in claim 12, wherein the ~~alternative redemption product is a redemption coupon~~ second instructions comprises:

third instructions for providing the user with a location of at least one second automatic product/service dispensing machine in the micronetwork of proximally located diverse automatic product/service dispensing machines.

14. (Currently amended) The computer program product as recited in claim 13, wherein the ~~redemption coupon may be redeemed at a store.~~ third instructions comprises:

fourth instructions for providing directions to the location of the at least one second automatic product/service dispensing machine in the micronetwork of proximally located diverse automatic product/service dispensing machines.

15. (Currently amended) The computer program product as recited in claim ~~13~~, ~~wherein the redemption coupon is an electronic redemption coupon.~~ 12, and further comprising:

third instructions for providing the user with a redemption coupon that is redeemable at the at least one alternative location.

16-22. (Canceled)

23. (Currently amended) A system for providing products, the system comprising:

means for receiving, at [[an]] a first automatic product/service dispensing machine at a location in a micronetwork of proximally located diverse automatic product/service dispensing machines, a request for an item; and

means, responsive to a determination that the item is unavailable at ~~a current~~ the first automatic product/service dispensing machine, for providing a user with ~~an alternative redemption product.~~ redirection information regarding at least one alternative location at which the item may be obtained.

24. (Currently amended) The system as recited in claim 23, wherein the ~~alternative redemption product is a redemption coupon.~~ redirection information comprises a location of at least one second automatic product/service dispensing machine in the micronetwork of proximally located diverse automatic product/service dispensing machines.

25. (Currently amended) The system as recited in claim 24, wherein the ~~redemption coupon may be redeemed at a store.~~ redirection information further comprises directions to the location of the at least one second automatic product/service dispensing machine.

26. (Currently amended) The system as recited in claim ~~24,~~ wherein the 23, and further comprising means for providing the user with a redemption coupon is an electronic redemption coupon, that is redeemable at the at least one alternative location.

27-33. (Canceled)